AI-VETS

NASA SEWP VI ORDERING GUIDE

Enterprise-wide solutions. Mission-focused services.

Category B - Enterprise-Wide ITC/AV Service Solutions
Category C - ITC/AV Mission-Based Services

SDVOSB- and HUBZone-certified small business

Contract holder	AmeriinfoVets, Inc. (AI-Vets)
Published contract reference	80TECH26D0602
Headquarters	409 NE 1st Street, Suite 4, Pryor, OK 74361
UEI / CAGE	DR72K2SR8DS5 / 7T1Y2
Primary NAICS	541512 - Computer Systems Design Services
SEWP webpage	https://www.ai-vets.com/nasa-sewp-vi/
Version / date	1.0 / October 31, 2026

For each order, use the category-specific award number identified in AI-Vets' quote. The company webpage currently publishes the contract reference shown above without distinguishing separate Category B and C award numbers.

1. About AI-Vets and SEWP VI

AI-Vets provides secure infrastructure, cloud, cybersecurity, application modernization, data analytics, and automation services to Federal customers. Its InfraSight360 platform uses infrastructure telemetry and analytics to inform utilization, capacity, performance, and cost decisions.

NASA SEWP VI is a multiple-award, indefinite-delivery/indefinite-quantity Government-Wide Acquisition Contract available to Federal agencies and their authorized support contractors. AI-Vets holds awards in Categories B and C. Actual offerings must be within the applicable award and available in the SEWP database of record at the time of quoting.

Program feature	Ordering information
Ordering period	November 1, 2026 - October 31, 2036; five-year base plus one five-year option, subject to the applicable award.
Award date published by AI-Vets	July 11, 2026
Contract ceiling	$20 billion per contract.
Order types	Firm Fixed Price, Time and Materials, Labor Hour, and other permitted commercial arrangements as specified in the order and applicable award.
SEWP fee	0.34%, included in quoted prices; not separately listed on quotes.
Payment / purchase card	Net 30; Government Purchase Card accepted at no surcharge, as published by AI-Vets.
Order limits	Check the current NASA contract-holder profile and applicable award for category-specific order limits before issuing an order.

Who can order

Federal Contracting Officers and duly authorized ordering officials may place orders. Federal support contractors require authorization from their Government Contracting Officer, provided to the NASA SEWP PMO. State and local governments and Federal Tribes are not authorized users unless a separate applicable authority permits use.

2. Category B - Enterprise-Wide Services

Category B supports integrated solutions spanning multiple departments, locations, customers, or field offices. It includes large and small business vendors through unrestricted and small-business pools. AI-Vets' applicable group and award number should be confirmed in the quote.

Technical area	AI-Vets capabilities / support
1b - Enterprise-Wide Network Services	Network engineering, operations, structured cabling, and secure connectivity.
2b - IT Managed Services	Infrastructure operations, systems administration, service desk support, and performance monitoring.
3b - Enterprise-Wide Innovation Services	Modernization, AI-enabled automation, and InfraSight360-informed infrastructure optimization.
4b - IT Service Management	Incident and problem resolution, change coordination, and service performance reporting.
5b - Enterprise Service Program Integration	Systems engineering and coordination of applications, infrastructure, and service providers.
6b - Enterprise-Wide Information and Data Analytics Services	Data engineering, AI/ML, predictive analytics, dashboards, and resource decision support.
7b - Enterprise-Wide Application Services/Software Development	Agile development, modernization, APIs, testing, and application sustainment.
8b - Enterprise-Wide Cybersecurity Services	Zero Trust, security engineering, monitoring, vulnerability management, and compliance support.
9b - Enterprise-Wide Cloud Services	Cloud migration, hybrid operations, DevSecOps, utilization, and capacity optimization.
10b - Enterprise-Wide Digital Multimedia and Technical Communications Services	Collaboration technology integration and technical documentation supporting enterprise systems and users.
11b - Program Management/Ancillary Services and Supplies	Program management, business analysis, transition planning, and integral supporting services and supplies.

3. Category C - Mission-Based Services

Category C currently consists exclusively of small business contract holders. It supports services tailored to mission and program requirements, helping agencies modernize systems, improve performance, and sustain reliable operations.

Technical area	AI-Vets capabilities / support
1c - Innovation Services	Modernization, automation, and infrastructure optimization using telemetry and analytics.
2c - Information and Data Analytics Services	Data engineering, AI/ML, predictive analytics, dashboards, and utilization analysis.
3c - Application Services/Software Development	Agile development, modernization, APIs, automated testing, and application support.
4c - Cybersecurity Services	Zero Trust, security engineering, monitoring, vulnerability management, and compliance support.
5c - Cloud Services	Migration, DevSecOps, hybrid cloud management, and resource optimization.
6c - Digital Multimedia and Technical Communications Services	Collaboration technology integration and technical documentation; availability depends on approved offerings.
7c - IT Operations and Maintenance/Help Desk/Call Center Support	Infrastructure operations, systems administration, ITSM, and AI-powered service desk support.
8c - Network Services	Network engineering, operations, structured cabling, and secure connectivity.
9c - Database Services	Administration, modernization, migration, performance optimization, and data protection.
10c - In-Scope Training	Technical, administrator, and end-user training for delivered solutions.
11c - Program Management/Ancillary Services	Program management, systems engineering, business analysis, and transition planning.

4. Quotes, Pricing, and Ordering

Request a quote

1. Visit NASA SEWP and open the Quote Request Tool (QRT). Select the category and applicable competition grouping for your requirement.

2. Provide the Statement of Work, quantities or labor needs, contract type, period and place of performance, security requirements, deliverables, and agency-specific terms.

3. AI-Vets responds through the SEWP tools as required by the current Contract Holder User Manual (CHUM). Each quote identifies its applicable award number, approved offerings, pricing, and validity period.

For market research or capability discussions, contact Abe Dawson at 703-229-2294 or abe.dawson@ai-vets.com. Formal QRT requests must be handled through the prescribed SEWP process.

Pricing and fair opportunity

Pricing is established for the specific order and may not exceed the applicable database-of-record prices. Labor price reasonableness is determined by the ordering agency at the order level. The SEWP administrative fee is embedded in quoted pricing. Travel and other ancillary costs, when applicable, are identified and handled under the governing contract and order terms.

The ordering Contracting Officer is responsible for fair opportunity under the applicable contract and FAR 16.505(b), or documenting an applicable exception. A direct capability discussion with AI-Vets does not itself satisfy fair opportunity.

Place an order

1. Issue the delivery/task order using the applicable AI-Vets award number shown in the quote and the SEWP request number, when applicable.

2. Include the agency order number and date; authorized signature; contractor name; funding and billing details; delivery or performance location; CLINs; prices, quantities, and total; period of performance; and governing requirements.

3. Submit the order to sewporders@sewp.nasa.gov or fax 301-286-0317 for PMO processing.

4. AI-Vets begins fulfillment only after NASA SEWP assigns a SEWP Control Number (SCN) and the order authorizes performance. Subsequent changes require an authorized written modification.

5. Delivery, Support, and Escalation

Implementation and installation

Implementation, integration, configuration, testing, deployment, and any installation activities are defined in the applicable Statement of Work and quote. The order establishes customer dependencies, access, acceptance criteria, and the responsible project lead. Contact the Program Manager to coordinate implementation or resolve delivery questions.

Basic warranty, extended coverage, and software support

Service inspection, acceptance, correction of deficiencies, and any warranty obligations are governed by the applicable contract and order. Product or software warranties, maintenance, licensing, extended coverage, and support periods, where included in an approved solution, are identified in the quote and order. Additional coverage is provided only when expressly included; no uniform extended warranty is implied.

Technical and software issues should be reported to the project lead designated in the order, with the Program Manager available for coordination and escalation. Post-delivery support follows the scope, period, hours, and response requirements specified in the order.

Personnel, reporting, and invoicing

Personnel must meet the qualifications, screening, access, and security requirements applicable to their assignments. Transition activities and reporting follow the order and current CHUM. Submit invoices to the billing office identified in the order using the required agency process. Payment and acceptance terms are governed by the contract and order.

Troubleshoot an order

Provide the agency order number, SEWP request number, SCN if assigned, description of the issue, affected deliverable or invoice, and a callback contact. Send sensitive information only through an authorized secure channel.

Issue / escalation	AI-Vets contact
Quotes, order status, implementation, technical or software support	Abe Dawson - Program Manager 703-229-2294 abe.dawson@ai-vets.com
Compliance, modifications, reporting, or billing coordination	Sophia Chang - Contracts / Compliance 240-888-3531 Sophia.chang@ai-vets.com
Executive escalation / Deputy Program Manager	James Cavin 918-864-6006 james.cavin@ai-vets.com

6. Fair Opportunity and Requests for Quotes

The following A.1.13 text is reproduced from AI-Vets' published SEWP VI webpage. The awarded contract and current NASA instructions govern.

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and
2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

7. Program Contacts and Resources

Role	Name	Telephone / email
Program Manager	Abe Dawson	703-229-2294 abe.dawson@ai-vets.com
Deputy Program Manager	James Cavin	918-864-6006 james.cavin@ai-vets.com
Contracts / Compliance	Sophia Chang	240-888-3531 Sophia.chang@ai-vets.com

AI-Vets locations

Headquarters: 409 NE 1st Street, Suite 4, Pryor, OK 74361
Silicon Valley: 4010 Moorpark Avenue, Suite 115, San Jose, CA 95117
Washington, DC area: 20271 Goldenrod Lane, Suite 2020, Germantown, MD 20876

NASA SEWP customer support

Hours: Monday-Friday, 7:30 a.m.-6:00 p.m. Eastern Time
Help desk: 301-286-1478 | help@sewp.nasa.gov
Order submission: sewporders@sewp.nasa.gov
Order fax: 301-286-0317

Online resources

AI-Vets SEWP VI contract page

AI-Vets corporate homepage

NASA SEWP program home and tools

NASA SEWP VI contracting information

NASA SEWP VI scope and frequently asked questions

Guide maintenance

Version 1.0 - October 31, 2026. Update this guide within 10 business days following applicable contract modifications and when contact or ordering information changes. The awarded contract, order terms, and current NASA instructions control if this guide differs.